

General Questions

Who is Consulto Merchant Services?

Consulto Merchant Services specializes in providing tailored credit card processing solutions and advanced payment terminal services to businesses, helping to optimize financial transactions and reduce operational costs.

Where is Consulto Merchant Services located?

Our business is based in Moreno Valley, CA but we service the Inland Empire and surrounding areas.

How do I contact Consulto Merchant Services for support?

You can contact us via our website, phone, email or social media accounts.

What type of businesses does Consulto Merchant Services serve?

We serve a variety of businesses, including retail stores, restaurants, and service-based companies.

How do I sign up?

Signing up is easy! Contact us for a free consultation, and we'll guide you through the setup process tailored to your business needs.

Are there any setup fees?

No, Consulto Merchant Services does not charge setup fees. We aim to make the transition as cost-effective as possible.

Can I switch from another provider?

Yes! We make the transition smooth and hassle-free. Contact us to discuss the specifics and how we can assist you.

Are there any contracts or commitments?

Our services are based on transparent and flexible agreements designed to meet your business's needs without long-term commitments.

What payment methods can you process?

We can process all major credit cards - VISA, MasterCard, AMEX, Discover, NFC payments, Google & Apple Pay.

How does Consulto Merchant Services ensure the security of transactions?

We utilize the latest security protocols, including PCI DSS compliance, to ensure all transactions are secure and your data is protected.



Credit Card Processing

What makes your rates competitive?

We offer customized rates based on your business volume and type, ensuring you get the most cost-effective solution.

How quickly can transactions be processed?

Our advanced technology allows for immediate processing, ensuring a smooth customer experience.

Can I receive assistance in understanding my processing fees?

Yes, we offer detailed consultations to help you understand all aspects of your fees and how you can save money.

Are there any hidden fees in your credit card processing services?

No, we pride ourselves on transparency. All fees are clearly outlined in your service agreement.

How can I track my transactions?

We provide online reporting tools that allow you to monitor and manage your transactions in real-time.

What happens if I encounter an issue with a transaction?

The tech support team is always ready to assist you with any transaction issues.

Do you offer mobile credit card processing solutions?

Yes, we provide mobile solutions that allow you to accept payments on the go, ideal for businesses without a fixed location.

Can your system handle high-volume transactions during peak business hours?

Absolutely, our systems are designed to handle high volumes efficiently, even during your busiest hours.

Is there support for chargeback management?

Yes, we offer comprehensive chargeback management services to help protect your business.

How do you keep processing solutions up-to-date with industry standards?

We continuously update our services and technologies to align with industry best practices and standards.



Payment Terminals

What type of terminals do you offer?

We offer a variety of terminals including portable, countertop, and smart terminals that accept all payment types.

Can I integrate the terminal with my current POS system?

Yes, our terminals are designed to integrate seamlessly with most existing POS systems.

What are the benefits of upgrading to an advanced payment terminal?

Upgrading offers faster processing, enhanced security, and the ability to accept multiple forms of payment.

Do your payment terminals support contactless payments?

Yes, our terminals are equipped to handle contactless payments, including NFC technology.

Are your terminals compliant with PCI DSS standards?

Yes, all our terminals meet PCI DSS standards to ensure transaction security.

What should I do if my payment terminal malfunctions?

Contact us for immediate assistance and troubleshooting.



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Merchant Services

How can merchant services from Consulto Merchant Services improve my business operations?

Our services streamline your financial operations, enhance transaction security, and improve overall efficiency.

Does Consulto Merchant Services provide assistance with financial compliance?

Yes, we ensure that all our merchant services are compliant with financial regulations, reducing your risk.

How does Consulto Merchant Services customize its merchant services for different industries?

We assess the specific needs of your industry and customize our services to offer the most effective solutions.

What is the process for setting up merchant services with you?

The setup process involves a detailed consultation to understand your needs, followed by a streamlined installation and training phase.

How can I track the performance of my merchant services?

We provide detailed analytics and reporting tools that allow you to track performance and make informed decisions.

What are the costs associated with your services?

Costs are based on the services you select. We provide transparent pricing without hidden fees.

Can I scale my merchant services as my business grows?

Absolutely, our services are designed to scale with your business, ensuring you always have the right tools at your disposal.



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Moreno Valley, CA FAQ

Why choose a Moreno Valley based company for my credit card processing needs?

Choosing a local provider like Consulto Merchant Services means personalized service, local expertise, and support that understands your market and community.

How does Consulto Merchant Services contribute to the local community in Moreno Valley, CA?

We actively engaged with the community and are a proud member of the Moreno Valley Chamber of Commerce.

Are there any benefits to using local services like Consulto Merchant Services in Moreno Valley?

Local services mean faster on-site support, personalized interactions, and solutions tailored to the Moreno Valley market.

How can I meet with a representative of Consulto Merchant Services?

Contact us to arrange a meeting at your business location to discuss your needs in greater detail.

How does Consulto Merchant Services customize its services for the unique needs of Moreno Valley businesses?

We take into consideration the local business environment and customer demographics to tailor our services effectively.

What support can Moreno Valley businesses expect after signing up with Consulto Merchant Services?

Moreno Valley businesses can expect comprehensive after-sales support including regular check-ins, updates, and ongoing consultations to ensure satisfaction.

